



ART OF CLEAN

QUALITY POLICY

Art of Clean Pty Ltd are committed to providing high quality service to our customers. This commitment is based on our professional knowledge and understanding of the applicable national laws, industry guidelines and the needs of our customers.

We will achieve this by:

- Listening to and understanding our customer's needs.
- Developing and implementing systems which achieve high standards of reliability and customer service.
- Reviewing products and services to ensure they meet regulatory requirements, where applicable.
- Promptly removing or correcting any substandard product or service.
- Maintaining a professional attitude and work ethic within the workplace.

Through internal communication, understanding and the commitment of all our employees to continually improve our services, we will ensure that our customers and Art of Clean Pty Ltd achieve mutual and beneficial results for all concerned.

HEALTH, SAFETY AND ENVIRONMENTAL POLICY

As part of our commitment to achieving the principles of health, safety and environmental sustainability, we recognise our moral and legal responsibility to provide a safe and healthy work environment for workers, contractors, customers and visitors, and ensuring that our operations or activities do not place the local community or environment at risk of injury, illness, harm or damage.

AIMS AND OBJECTIVES

We will adopt procedures to:

- Provide and maintain healthy and safe workplaces, safe plant and systems of work
- Provide written procedures instructions to ensure safe work practices
- Ensure compliance with legislative duties and current industry standards
- Provide such information, instruction, training and supervision to workers, contractors and customers as is necessary to ensure their continued health and safety
- Provide support and assistance to workers and involve them in consultation on health, safety and environmental issues
- Minimise environmental impacts through waste reduction, recycling and reduction of pollutants

RESPONSIBILITIES

We recognise that the overall responsibility to provide a safe and environmentally sustainable workplace rests with management, who will be accountable for the implementation of the policy. These responsibilities include;

- Ensuring that all health, safety and environmental policies and procedures are implemented
- Establishing measurable objectives and targets to ensure continued improvement aimed at the elimination of work-related injuries and illnesses



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- Providing adequate resources to meet the health, safety and environmental commitments, including training and education
- Consulting with employees and other parties to improve decision making on health, safety and environmental matters
- Ensure that effective injury management and rehabilitation is provided for all injured employees

Workers also have responsibilities, which include;

- Following all health, safety and environmental policies and procedures
- Recognising hazards which may affect the health and safety of themselves, others or the environment.

We are committed to encouraging consultation and co-operation between management and workers and will formally involve workers in any workplace change or any matters that may affect the health and safety of workers.